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1800 Service

- **Service description:**
  It's a commercial operator Requested by particular sectors such as companies, institutions and government Sectors.

- **Required documents:**
  - A letter addressed to the undersecretary Requesting the service
  - Deed of release in the company is name
  - Commercials Registry

- **Procedures:**
  - Obtaining a letter with the undersecretary is signatures requesting the service and the number that is to be connected to 800.
  - Refer to liberations Tower to choose the number and fill the service Request form.
  - Submitting the service Request and pay the fees to commercial service accounts in the Ministry of communication.

- **Fees:**
  Fees determinate by number's type
  - Golden number 4000 KD.
  - Silver number 3000 KD.
  - Bronze number 2000 KD.
  - Regular number 1000 K.D.

**Note: fees include:**
- Annual subscription 450 KD.
- Installation 450 KD.
- Registration 100 KD.

- **Service provider:**
  Commercial services accounts.

- **Service provide location**
  The Ministry and liberation Tower.
**Data Voice E1 Service**

- **Single and collective connect:**
  - Service description.
  - Eligibility or Criteria.
  - Required documents.
  - Procedures.
  - Fees.
  - Downloadable forms.

- **Service description:**
  A line to transmit voice and internet.

- **Eligibility or Criteria:**
  There are no conditions.

- **Required documents:**
  - Service request letter.
  - Commercial Registry.
  - Lease contract.
  - Deeds of release.
  - Licenses civil number.

- **Procedures:**
  - Services availability requests.
  - Approval of service availability from technical authority.
  - Execution order.
  - Working order.
  - Service delineation in telephone sections.

- **Fees:**
  - Registration fees (100 KD) one hundred Dinar only.
  - Installation fees (500 KD) Five hundred dinar only.
  - Annual subscription (1200 KD) One Thousand two hundred Dinar only.

- **Downloadable forms:**
  Reference to the concerned authority.
Data (pcm) between Telephone Sections E1

- **Single and collections connect service:**
  - Service description.
  - Eligibility or criteria.
  - Required documents.
  - Procedures.
  - Fees.
  - Downloadable forms.

- **Service description:**
  It's a connecting line between telephone sections.

- **Eligibility or Criteria:**
  There are no conditions.

- **Required documents:**
  - Service requests letter.
  - Commercial Registry.
  - Lease contract.
  - Deed of Release.
  - License's civil numbers.

- **Procedures:**
  - Service availability Request.
  - Approval of service availability from terminal authority.
  - Exertions order.
  - Working order.
  - Service delineation in telephone sections in telephone sections.

- **Fees:**
  - No feel for installation.
  - Annual subscription 2,700 KD (two thousand seven hundred Dinar only).

- **Downloadable forms:**
  Reference to concerned authority
Voice E1 Service

- **Single and collective connect service:**
  - Service description.
  - Eligibility or criteria.
  - Required documents.
  - Procedures.
  - Fax.
  - Downloadable forms.

- **Service description:**
  It's a live to transmit sound.

- **Eligibility or Criteria:**
  There are no conditions.

- **Required documents:**
  - Service Request letter.
  - Commercial registry.
  - Lease Contract.
  - Deed of release.
  - License's civil number.

- **Procedures:**
  - Service availability Request
  - Approach of service availability from the technical authority.
  - Execution order.
  - Working order.
  - Service delineation in telephone sections.

- **Fees:**
  - Installation fees 1000 KD one thousand Dinar only.
  - Annual subscription 2,100 KD two thousand one hundred dinar only.

- **Downloadable forms:**
  Reference to the concerned authority.
Hotline Service

Single and collections connect service:
- Service description
- Eligibility documents
- Procedures
- Fees
- Downloadable form.

- **Service description:**
  A service to connect two areas from one point to another.

- **Eligibility or Criteria:**
  There are no conditions

- **Required documents + Procedures:**
  - Service request letter
  - Approval of service availability from the technical authority
  - Exaction order.
  - Working order.
  - Service delineation in telephone sections.

- **Fees:**
  - If inside one telephone section.
  - Installation (100 KD) one hundred dinar only.
  - Subscription (100 KD) one hundred dinar only.
  - If the lines passes through several telephone sections to connect the hotline between tow locations of the subscription which are net located in one telephone section area.
    - (50 KD) fifty dinar only to subscribe from the telephone section to the subscriber.
    - (50 KD) fifty dinar only to subscribe from the prior telephone section to the other location of the subscriber.
    - (45 KD) forty five dinar only and another six dinar per km for passage and connections between telephone sections regardless of the number of telephone sections.
- Fees for insulations and lock equal to one month subscription provisions it doesn't exceed 200 KD.

- **Downloadable forms:**
  
  References to concerned authority.
Telephone Network Line
Lease service

- Single and collective connect service:
  - Service description.
  - Eligibility or Criteria.
  - Required documents.
  - Procedures.
  - Fees.
  - Downloadable forms.

Service description:
Leasing telephone network line.

- Eligibility or Criteria:
  There are no conditions.

- Required documents:
  - A letter from the requesting party to determine the lines.
  - Determine the line.

- Procedures:
  - Cast assessment.
  - Fees payment.
  - Providing service to subscriber.

- Fees:
  - Partial Sub duct line per km (280 KD).
  - Whole PVCT line per km (1200 KD).
  - Partial sub line in whole ministry line per km (400 KD).

- Downloadable forms:
  Reference to the concerned authority.
**Triple Digit Number**

- **Single and collection connect service:**
  - Service description.
  - Eligibility or Criteria.
  - Required document.
  - Procedures.
  - Fees.
  - Downloadable Forms.

- **Service description:**
  - An easy to memorize and three digit number service.

- **Eligibility or Criteria:**
  There are no condition

- **Required document:**
  - Service Request letter.
  - Commercial Registry.
  - Lease contract.
  - Deed of Release.
  - License civil number.

- **Procedures:**
  - Service availability request.
  - Approval of service availability from technical authority.
  - Execution order.
  - Working order.
  - Service delineation in telephone section.

- **Fees:**
  - Installation fees (150 KD).
  - Annual subscription (700 KD).

- **Downloadable form:**
  Reference to concerned authority.
Range Service

- **Single and collection connect service:**
  - Service description
  - Eligibility or Criteria
  - Required documents
  - Procedures
  - Fees
  - Downloadable forms.

- **Service description:**
  It's a 1000 number minimum package.

- **Eligibility or criteria:**
  There are no conditions.

- **Required documents:**
  - Service Request letter.
  - Commercial Registry.
  - Lease contract.
  - Deed of release.
  - Civil number.

- **Procedures:**
  - Service availability request.
  - Approval of service availability from technical authority.
  - Execution order.
  - Working order.
  - Service delineation in telephone sections.

- **Fees:**
  - Installation fees (150 KD).
  - 2 DK annually per range the ranges is (1000) number.

- **Downloadable forms:**
  Reference to concerned authority.
Spaces and Antennas

- **Single and collective connect service:**
  - Service description.
  - Eligibility or criteria.
  - Required documents.
  - Procedures.
  - Fees.
  - Downloadable forms.

- **Service Description:**
  The Ministry offer a lease service of spaces to companies and other parties to provide their services in the telecommunication field.

- **Eligibility or Criteria:**
  There are no conditions.

- **Required documents:**
  Spaces request letter addressed to the undersecretary.

- **Procedures:**
  - The approval of spaces and rooms comity.
  - A prior permit from the ministry to the companies.

- **Fees:**
  First, Athena's installed on liberation Tower.
  1- Most (upon 240 m) price is 2500 KD.
  2- Stage price is 2000 KD annually.

  Second, Athena's installed on ministry's towers.
  1- Iron towers (650 KD Annually).
  2- Concrete towers (1250 KD annually).
  3- Antenna installed on ministry buildings.

  Third, spaces inside the ministry premises.
  1- Used as devices (100 KD monthly) for the 1st square motor (15 KD monthly) for each meter added.
  2- Used as offices (100 KD monthly) for the 1st square meter (15 KD monthly) for each meter added.

  Forth, spaces inside the liberation tower.
1- Reason price for the northern part
   - Floor 11 (7,500 monthly)
   - Floors (7-8-9-10) (6,500 monthly)

2- Leasing price for the southern part
   - Floor 11 (7KD) monthly).
   - Floors (7-8-9-10) (6,500 KD) monthly

3- Leasing price for and entire floor.
   - Floor 11 (6,500 KD) Monthly.
   - Floors (7-8-9-10) (5.500 KD) Monthly.

- **Downloadable forms:**
  Reference to the concerned authority.
**Optical Fiber Cable Service**

- **Single and collective connect service:**
  - Service description.
  - Eligibility or Criteria.
  - Required document.
  - Procedures.
  - Fees.
  - Downloadable forms.

- **Service description:**
  A service to transmit sound and data.

- **Eligibility or Criteria:**
  There are no conditions

- **Required documents:**
  - The general blueprint of the construction.
  - Approval letter from Municipal to the Ministry of Communication

- **Procedures:**
  - Service request.
  - Site inspection to evaluate cost.
  - Fees payment.
  - Service delivery.

- **Fees:**
  Distant determination by telephone network and for every kilometer (212 KD) annually.

- **Downloadable forms:**
  Reference to the concerned authority.
Data Transpiration Service

- **Single and collection correct service:**
  - Service description.
  - Eligibility or Criteria.
  - Required documents.
  - Procedures.
  - Fees.
  - Downloadable forms.

- **Service description:**
  Data transportation service.

- **Eligibility or Criteria:**
  There are no conditions

- **Required document:**
  - Service request letter (with the approval of the party which is to be connect with).
  - Commercial registry.
  - Lease contract.
  - Deed of release.
  - License's civil number.

- **Procedures:**
  - Service availability Request.
  - Approval of service availability from technical authority
  - Execution order
  - Working order
  - Service deliberation in telephone sections

- **Fees:**
  From the telephone section of the subscriber:
  - Installation (50 KD) only.
  - Subscription (50 KD) only.

  If inside one telephone section area:
  - Installation (100 KD) only.
  - Subscription (100 KD) only.
When passing through several telephone sections to connect a local circuit between two locations to the subscriber which are not in the range of one telephone section.

- (50 KD) only for a from the telephone section to the subscriber subscription.
- (50 KD) only for the a from the last telephone section to the subscriber's other location subscription
- (45 KD) only and another 6 KD per km for passing and connection between telephone sections regardless of the number of telephone section.

The costs of transport and installation equivalent to one month subscription providing that it does not exceed (200 KD) only.

- **Downloadable forms**

Reference to the concerned authority.
ISDN Service

- Single and collection connect service:
  - Service description.
  - Eligibility or Criteria.
  - Required documents.
  - Procedures.
  - Fees.
  - Downloadable forms.

- Service description:
  It's a sound, data and video transmit.

- Eligibility or Criteria:
  There are no conditions.

- Required documents:
  - Service request letter.
  - Commercial Registry.
  - Lease contract.
  - Deed of release.
  - License's civil number.

- Procedures:
  - Service availability request
  - Approval of service availability from the technical authority.
  - Execution order.
  - Working order.
  - Service deliberation in telephone section.

- Fees:
  - Basic Access (100 KD) only annually.
  - Primary Access (1200 KD) only annually.
  - Additional 5 KD for each additional line (more than 30 lines).

- Downloadable forms:
  Reference to the concerned authority.